



你問我答

Staff Sharing 員工心聲

1. Your feelings about the virus outbreak and your work under such situation? 你對疫情及疫情下工作的感受?
2. Your most memorable moment since the outbreak? 自疫情爆發以來，你最難忘的時刻是什麼?
3. Your most concerned problems in this crisis? 在這個危機中，你最擔心的問題是什麼?
4. How can the company help with the situation? 你覺得公司可以如何幫助解決此困境?
5. Any tips for others to avoid infection? 有什麼預防感染小貼士與他人分享?

1. Facing the shortage of aggregates supply due to quarry suspension in China, we had to fully utilize and allocate our limited resources to fulfill our customers' need. On the other hand how to protect our staff from being infected is another challenge as we have limited idea to the new virus COVID-19. In CSC, we responded to the virus outbreak immediately by splitting into two teams and work in two locations. We also implemented strict workplace hygiene control measures. The team members encountered difficulties at the beginning such as extra workloads and communication problems between two teams. We were able to maintain the working efficiency after we adapted to these changes. 因內地石礦場疫情初期停工令我們面對石料短缺的問題，我們要充分運用及分配有限的資源去滿足客戶的需要。而如何保護員工免受感染又是另一個挑戰，因為我們對新病毒的了解有限。公司迅速就疫情作出應變，把客戶服務團隊分成兩隊在不同地點工作，同時實施了嚴格的衛生控制措施。同事在開始亦有一些困難，如額外的工作量和兩個團隊之間的溝通問題。但逐漸適應轉變後，效率亦回復正常。

2. We were concerned about the shortage of surgical masks and disinfectants during the first wave of infection. So we were all happy to receive masks and hand sanitizers from the company. 在疫情初期因口罩、消毒用品短缺，大家有措手不及的感覺。其後公司提供口罩、搓手液給員工，大家都很高興，感受到公司的關懷。

3. The epidemic updates and correspondent responses are our major concern. When the government suggested to work from home, we tried do the same for CSC. After the trials, some staff reflected home environment and network could not support their work, thus they preferred to work at the office. 同事最關注疫情的發展及應變方法。因政府呼籲在家工作，我們都想在CSC試行。在實際測試後部分同事發現居家環境及網絡未能配合，故最後亦選擇留在公司工作。

4. The company to keep updating all staff the epidemic situation and our BCP actions should have helped us to cope with the public health crisis. It was also important for the management to understand our needs and difficulties to adjust to new work arrangement. 公司定期通知大家最新疫情資訊及BCP行動有助我們應對此場危機。而管理層能夠了解我們的需求和困難以適應新的工作安排也很重要。

5. Maintain hygiene, wear surgical masks, keep social distance and reduce social activities. 注意衛生，佩戴口罩，保持社交距離及減少社交活動。



Grace Li - CSC



Hui Chi Ho -
Concrete Operation

1. I am thankful to work for Alliance in such difficult period as I can feel the company has done the best to prevent COVID-19 transmission in the workplace while made great efforts to keep the business going. 我很感恩在如此困難時刻我在友盟工作，因為我可以感受到公司已竭盡全力防止病毒在工作間傳播，同時努力維持公司運作。

2. The outbreak has hugely disturbed my daily life. Like I got no choice to cut most social activities and the night school I was attending has changed to online class. Also I am still getting used to wearing mask all the time. 疫情對我的日常生活影響很大。除了要取消大部分社交活動，我的夜校亦已改為網上教學。另外我還在適應全時間戴口罩。

3. Being infected at work is my biggest concern, as some staff may have just returned from the Mainland or other countries. It's possible that they got infected during travel. The team efforts of maintaining the workplace hygiene and all other BCP actions should have prevented the disease from entering our sites. 在工作中被感染是我最大的擔憂，因為有些員工可能剛從內地或其他國家返回，有機會在旅行中受到感染。公司員工發揮團隊精神保持工作場所衛生及所有其他BCP行動，應該能夠阻止病毒進入我們的廠房。

4. I think the management kept motivating employees was important to maintain staff morale in crisis like this. 我認為在這樣的危機中，管理層不斷鼓勵員工，對於保持員工士氣很重要。

5. Keep workplace hygiene, limit the number of people in the same area and always put on mask. Report to supervisor if you feel sick or have returned from an outbound trip. 保持工作間衛生，限制同一區域的人數及戴口罩。當感到不適或從外地返港要向主管報告。